

**Application Form: High Speed Corporate Broadband (ADSL)**

<b>Business Name</b>		<b>ABN</b>	
<b>Street Address</b> (for billing)		<b>Suburb</b>	
<b>State</b> (circle one)	VIC / NSW / QLD / WA / NT / TAS	<b>Post Code</b>	

<b>Email Address</b> (Accounts Dept)		<b>Phone</b> (Accounts Dept)	
<b>Email Address</b> (IT Department)		<b>Phone</b> (IT Dept)	

<b>Street Address</b> (for new connection)		<b>Suburb</b>	
<b>State</b> (circle one)	VIC / NSW / QLD / WA / NT / TAS	<b>Post Code</b>	

What line number would you like your broadband connected on?	
Is this a new connection, or a churn? <b>New / Churn</b>	Current ADSL Provider: Date for churn to occur:
<b>Note:</b> If churning from another provider, please list the providers name and a date for the churn to occur. The churn date must be between 4 and 10 business days from the date of this application.	

**Please select the speed and data allowance of your new broadband service (tick one):**

<input type="checkbox"/> 256 kbit / 64 kbit ADSL	Data Allowance:	
<input type="checkbox"/> 512 kbit / 128 kbit ADSL	Data Allowance:	
<input type="checkbox"/> 512 kbit / 512 kbit ADSL	Data allowance:	
<input type="checkbox"/> 1500 kbit / 256 kbit ADSL	Data allowance:	
<input type="checkbox"/> 8000 kbit / 384 kbit ADSL	Data allowance:	

**Options:**

<input type="checkbox"/> 4 port ADSL Router	<input type="checkbox"/> ADSL Central Splitter	<input type="checkbox"/> ADSL Line Filter
<input type="checkbox"/> Extra two IPs	<input type="checkbox"/> Extra 6 IPs	<input type="checkbox"/> Extra 14 IPs

<b>Total Setup Fee:</b>	\$	<b>Total Monthly Fee:</b>	\$
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<b>Payment Method:</b>	<input type="checkbox"/> Credit Card	<input type="checkbox"/> Direct Debit (please complete attached authority form)
<b>Card Type</b>	<input type="checkbox"/> Visa	<input type="checkbox"/> Mastercard <input type="checkbox"/> American Express (3.5% fee)
<b>Card Number</b>		<b>Expiry Date</b>
<b>Name on Card</b>		<b>Amount to Pay</b> \$
<b>Signature</b>		<b>Today's Date</b>

- I hereby certify that I am authorised to sign for the organisation above, and instruct Broadband Solutions to install the services outlined above
- I understand that this is a binding agreement, and that I am liable for the cost of installation, hardware, and 12 months service
- I have read and understand the terms and conditions attached to this document, or available at [www.broadbandsolutions.com.au](http://www.broadbandsolutions.com.au)
- I understand that excess data where applicable is charged at \$0.05 per megabyte

Your name \_\_\_\_\_ Your position \_\_\_\_\_

Your signature \_\_\_\_\_ Today's Date: \_\_\_\_\_

## **Broadband Solutions Pty Ltd Direct Debit – Customer Service Agreement**

**Suite 911 1 Queen's Road Melbourne VIC 3004**

**Phone: 1300 683 000**

**Fax: 03 8640 0561**

### Our commitment to you

#### Drawing arrangements:

We will advise you, in writing, the details of your Broadband Solutions repayment Plan drawing arrangements (amount-frequency-commencement date) at least 7 calendar days prior to the first drawing.

Where the due date falls on a non-business day, we will draw the amount on the next business day.

We will not change the amount or frequency of drawing arrangements without your prior approval.

We reserve the right to cancel the Broadband Solutions Direct Debit service drawing arrangements if three or more drawings are returned unpaid by your nominated Financial Institution & to arrange with you an alternative payment method.

We will keep all information pertaining to your nominated account at your Financial Institution, private & confidential.

#### Your rights:

You may terminate the Broadband Solutions Direct debit service drawing arrangements at any time by giving written notice to us. Such notice should be received by us at least 10 business days prior to the due date.

You may stop payment of a drawing under the Broadband Solutions Direct debit service by giving written notice to us. Such notice should be received by us at least 10 days prior to the due date.

You may request change to the drawing amount and/or frequency of your Broadband Solutions Direct Debit Service drawings by contacting us and advising your requirements no less than 10 business days prior to the due date.

Where you consider that a drawing has been initiated incorrectly (outside your Broadband Solutions arrangements) you should take the matter up directly with us.

### Your commitment to us

#### Your responsibilities:

It is your responsibility to ensure that sufficient funds are available in the nominated account to meet a drawing on its due date.

It is your responsibility to ensure that the authorisation given to draw on the nominated account, is identical to the account signing instruction held by the Financial Institution where the account is based.

It is your responsibility to advise us if the account if the account nominated by you to receive the Broadband Solutions Repayment Plan drawings is transferred or closed.

It is your responsibility to arrange with us a suitable alternative payment method if the Broadband Solutions Repayment Plan drawing arrangements are cancelled either by yourselves or the nominated Financial Institution.

### DIRECT DEBIT REQUEST

I/we request that moneys due in terms of the repayment arrangements covered by this document be drawn by Broadband Solutions Pty Ltd (User ID 321420) under this Direct Debiting system from my/our account conducted with

Account details are:

FI Name ..... FI Branch Name .....

BSB..... Account No.....

Account Name.....

I/we acknowledge that this Direct Debiting arrangement is governed by the terms of the Direct Debits Service Agreement received from you.

Signature(s).....Date.....

Signature(s).....Date.....

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